ChangeMaker

TRAINING AND RESOLUTION SERVICES

# Conflict Resolution Coaching Workshop



## Workshop Overview

#### What to Expect:

This is an interactive workshop that will give participants the tools to enable them to help support individuals who are experiencing conflict.

#### Who is the workshop for?

Anyone who works with people who need support to manage conflict more effectively. Anyone who wants to use conflict resolution coaching in their professional or personal lives.

This workshop has been created out of our accredited <u>College of</u> <u>Mediators</u> (CoM) Foundation mediation training and is delivered by experienced conflict resolution professionals. ChangeMaker is a CoM approved Foundation and CPD provider

#### The workshop can be delivered online or in person.



## **Key elements**

- Using communication skills in conflict coaching
- The ChangeMaker Conflict Resolution Coaching model (CRC)
- Successful attendees will receive 5 CPD points certification

### What you will learn

By the end of the sessions you will:

- Been introduced to ChangeMaker's conflict resolution coaching model
- Reviewed some of the ways people can approach or deal with conflict
- Recapped 'The power of listening'
- Had an introduction to a communication method which facilitates conflict coaching
- Practiced coaching to resolve conflict

## To register your interest in any of our courses



GIVE US A CALL: 01582 935 205



SEND US AN EMAIL: OFFICE@CHANGEMAKERLLP.CO.UK



VISIT OUR WEBSITE: <u>https://www</u>.changemakerllp.co.uk/contact.html